

Jackson Purchase ECC
FOR Entire Territory Served

P.S.C. KY. NO. 7

First Revised SHEET NO. 14.2

CANCELLING P.S.C. KY. NO. 6

Original SHEET NO. 14.2

JACKSON PURCHASE E.C.C.

RULES AND REGULATIONS

CORRECTED

III METER READING, BILLING & COLLECTING (Con't.)

until thirty (30) days elapse from the time of the utility's notification to the customer in writing of the existence of local, state and federal programs providing for the payment of utility bills under certain conditions and of the offices to contact for such possible assistance. Residential service shall not be discontinued where the customer and the utility have reached agreement on a partial payment plan. The written notice for any discontinuance of residential service shall advise the customer of his rights and of his right to dispute the reasons for such discontinuance.

Should a collection agent be dispatched by the Cooperative, a \$5.00 collection fee shall be added to the consumer's bill to partially defray the cost of the collection agent and mileage to effect such collection. If the service is discontinued, a \$5.00 disconnect fee shall also be charged to the consumer.

- 3. In the event service is discontinued under the terms of "C", (2), above, an additional fee of \$5.00 shall be charged for reconnection. All past due accounts shall be paid in full including all penalties, the collection fee, disconnect fee, and the reconnect fee. Reconnection of such disconnected services made for non-payment will be made only during regular working hours of the Cooperative, unless the consumer agrees to pay actual labor and mileage costs for overtime work. No consumer shall be reconnected at a different location until all past due accounts and charges arising from previous service shall have been paid in full even though a different member of the family requests service.

CANCELLED
JAN 2000 UBL C SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
APR 15 1980

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

DATE OF ISSUE April 9, 1987 DATE EFFECTIVE April 15, 1980
Month Day Year Month Day Year
ISSUED BY David Stiles, Jr., General Manager, Box 3188, Paducah, KY 42002
Name of Officer Title Address

FOR Jackson Purchase ECC
Entire Territory Served

P.S.C. KY. NO. 7

Original SHEET NO. 14.3a

CANCELLING P.S.C. KY. NO. _____

JACKSON PURCHASE E.C.C.

SHEET NO. 14.3a

RULES AND REGULATIONS

III METER READING, BILLING & COLLECTING (Con't.)

E. RETURNED CHECKS:

1. Checks returned to the Cooperative by the bank which are marked "insufficient funds", "no account", etc. will not be regarded as payment. Postdated checks will not be accepted by the Cooperative as payment of any account.
2. Upon receiving a returned check from the bank, a letter shall be prepared and mailed to the consumer stating that such check or checks have been returned to the Cooperative, and that the account is still due and payable in addition to a \$5.00 charge for handling the returned check. If reimbursement is made by the consumer for such check prior to the delinquent date, then the net charge will prevail. However, if reimbursement by the consumer to the Cooperative is made following the delinquent date, the gross charges shall apply.
3. Should the bank make a charge for returning such checks, these costs shall be charged (passed on) to the consumer.
4. In the event a collection agent is dispatched to effect collection of such returned check, then the same charges and procedures listed under "C", (2), shall apply.

F. PARTIAL PAYMENT PLAN::

1. The Cooperative will negotiate and accept reasonable partial payment plans at the request of residential customers who have received a termination notice for failure to pay as provided in Section C, Delinquent Bills. The Cooperative will not negotiate a partial payment plan with a customer who is delinquent under a previous partial payment plan. Partial payment plans shall be in writing and shall advise customers that service may be terminated without additional notice if the customer fails to meet the obligations of the plan. (T)

CANCELLED PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JAN 2003
AUG 12 1992

DATE OF ISSUE July 13, 1992
Month Day Year

DATE EFFECTIVE PURSUANT TO 2807 KAR 25.011,
Month Day Year

ISSUED BY David Stiles, Jr., General Manager, Box 3188
Name of Officer Title

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER
Address